

# Calvary Christian College

# 1-1 LAPTOP PROGRAMME- DER USER AGREEMENT 2014 Yr 10 COHORT

Calvary Christian College gratefully **acknowledges** the financial support received from the Commonwealth Government in provision of computers and ICT Infrastructure as part of the Digital Education Revolution



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### 1. Parties to the Agreement

This agreement is between-

the Student and Parents / Guardians (named on page 7 of this document)

and Calvary Christian College.

### 2. Purpose of Agreement

This agreement sets out the rights and obligations of students and parents/ guardians in relation to the 1-1 Laptop Programme. This agreement must be read in conjunction with the ICT Manual Acceptable Use Policy and College policies.

It is important to note that the College has entered into commercial arrangements with suppliers, financiers and parents in order to facilitate the 1-1 Laptop Programme.

### 3. Participation

- Participation in the 1-1 Laptop Programme is mandatory and a condition of enrolment for students in <u>Year 10 at Calvary Christian College in 2014</u>.
- Students **entering** the College during the course of the 1-1 Laptop Programme (2014 cohort) will be required to participate in the programme at a pro-rata cost.
- Students **leaving** the College during the course of the 1-1 Laptop Programme (2014 contract) will be required to return their laptop and pay a pro-rata fee.

### 4. Period of agreement

This agreement commences on the date of execution of this agreement as set out in Section 14.1.

The agreement is terminated at the earlier occurrence of the following events -

- the end of the cohort's participation in the 1-1 Laptop Programme. At present, the programme is expected to be conducted over <u>1 year concluding in December 2014</u>; or
- a student's termination of enrolment at Calvary Christian College.

### **5. Exclusive use**

The College grants exclusive use of the laptop to the student in accordance with this agreement and associated College policies including the Acceptable Use Policy as amended from time to time.

### 6. Responsibilities with respect to 1-1 Laptop Programme

### 6.1 The responsibilities of Calvary Christian College include-

- Striving to enhance learning through the use of ICT in the College;
- Responding to enquiries from parents or students in regard to the College's 1-1 Laptop Programme;
- Responding to any breaches of the College's 1-1 Laptop Programme in an appropriate manner; and
- > Maintaining a copy of the relevant policies and signed agreements on file.

#### 6.2 The responsibilities of Parents/Guardians include-

- Being aware of and familiar with the provisions of the College's 1-1 Laptop Programme documents;
- supporting the College's 1-1 Laptop Programme by encouraging their children to abide by all conditions/responsibilities; and
- compliance with the ICT policies and procedures as set out in the 1-1 Laptop Programme User Agreement and Acceptable Use Policy.

#### 6.3 The responsibilities of the Student include-

- Being aware of and familiar with the provisions of the College's 1-1 Laptop Programme documents; and
- support the College's 1-1 Laptop Programme by abiding by all conditions/responsibilities;
- compliance with the ICT policies and procedures as set out in the 1-1 Laptop Programme User Agreement and Acceptable Use Policy.

## 7. Compliance with Policies

Students and parents/ guardians are required to comply with the provisions of this agreement, the College's ICT policies and the Acceptable Use Policy.

### 8. Breaches of User Agreement & Acceptable Use Policy (AUP)

Adherence to the guidelines will help ensure a positive, supportive and productive learning environment for all students. Students should adhere to the directions of teachers at all times. Upon request, it is the student's responsibility to demonstrate compliance with the AUP. A breach of the agreement or AUP is regarded as a student behavior matter and will be handled in accordance with the College's Constructive Discipline Policy and may involve Year Level Coordinators and Heads of School as necessary. ICT Support staff will provide relevant advice where required.

Depending on the seriousness of a particular breach of the agreement or policies, an appropriate response will be made by the College and may include-

- a discussion with the student;
- informing parents/legal guardian;
- restriction, suspension or loss of student access to school ICT network, resources or facilities;
- taking disciplinary action;
- recovery of any incurred costs;
- legal action including informing the police (if deemed necessary);
- remove a laptop and other equipment from student's possession(as listed in the inclusions);
- and/ or cancel this agreement.

### 9. Equipment

#### 9.a Special note: Equipment condition of devices in DER 4 year programme;

Students & parents acknowledge that the device provided is part of an ongoing four year DER 1:1 program. The condition of the device is in line with devices provided to a student who commences "part way" through their cohort's 1:1 laptop programme. Students;

- will receive a laptop that is fully operational and in good condition
- will receive a laptop of similar condition to their year level cohort
- will receive a laptop that has been previously deployed at the College

#### 9.1 The following items are included in the user agreement-

- <u>1 HP Probook 5320M Laptop PC;</u>
- 1 Carry Case;
- AC Adaptor;
- Upgrade to Intel Core i5-460M Processor
- <u>1 x 6 cell (and 1 X 6 cell additional battery provided);</u>
- Anti-Theft stop plate;
- CCC protective Tekskin;
- Software as outlined below in Section 10.

#### 9.2 The following items are not included in the user agreement-

- Peripherals off-site such as headphones, mice, printer, USB, Media (CDs/DVDs);
- Internet access;
- Software required for personal use; and
- Excess internet and printing costs on-site or off-site.

### **10. Software**

The following applications are included on the Laptop for College use-

Software YEARS 9/10/11/12 (subject to change without notice)
Microsoft Windows 7 Operating systems x64 Enterprise
Microsoft Office 2010 Suite
Microsoft Maths 4.0
Microsoft Photostory 3
Microsoft Expression Design 4.0
Windows Media Player
Windows Movie Maker- Windows Live Essential Version for 2012
Google Earth and Google Sketchup 8
Adobe Digital Edition, Reader, Flash, Air and Shockwave
Adobe Production Suite (CS6)
Geogebra
Mobile Internet filtering
Netsupport - Teacher Monitoring
Anti-virus security and Monitoring Agents
Any other student software as deemed necessary for educational outcomes Additional charges may be necessary & would be included in the subject levies

### **11. Financial Arrangements**

### 11.1 Ownership

The College owns the laptop with parents entering into an agreement with annual all inclusive payments.

#### **11.2 Coverage**

The College will arrange coverage against loss & significant damage with the following components-

INCLUSIONS;	<ul> <li>Accidental Damage Protection.</li> <li>Theft/Loss Coverage.</li> </ul>
EXCLUSIONS;	<ul> <li>Willful damage.</li> <li>Theft by student or student's family.</li> <li>Only THREE major parts (screen, hard drive or mother board) per device per year</li> </ul>
EXCESS;	<ul> <li>\$100 per claim (Accidental Damage Protection)</li> <li>\$250 First Loss, \$500 Second Loss (Theft/ Loss Coverage)</li> <li>(payable by student/parent prior to repairs being carried out)</li> </ul>

However the insurance policy requires, when the laptop is not being used;

- on-site, it must be stored ONLY in designated locations which include locked classrooms, secure lockers or the ICT Support office
- OR off-site, adequate precautions must be taken including keeping secure at home or in the boot of the car hidden from view

otherwise there is NO insurance cover and students/parents will be liable for the **full cost of repair or replacement** of the laptop if it is damaged, lost or stolen. (NB: A laptop left on top of lockers, on the oval, on a bus or outside a classroom is NOT covered).

A student found to have willfully or carelessly damaged their laptop/carry bag or another student's laptop/carry bag will be liable for the full cost of repair. Students are NOT to attempt any repairs (this constitutes willful damage).

#### **11.3 Notification**

If stolen, a police report is required to be provided prior to replacement procedures being undertaken. If lost or damaged, the student must report it to the Calvary Christian College ICT Support as soon as possible and complete necessary paperwork prior to repairs being undertaken.

#### **11.4 Costs**

The cost of the programme is an annual all inclusive payment (note exceptions) and will be itemised separately on the student's tuition fee statements. This fee is payable by the Parent/Guardian. This cost is additional to tuition fees. Payment is not a lump sum and will be collected through normal tuition fee payment arrangements.

The cost of this programme is <u>\$ 120 for the 1 year</u>. Parents DO NOT have the option of purchasing the machine due to DER programme guidelines.

The following items are not included in the fee payment-

- Reimage cost (\$50) incurred as a result of a user's non-compliance with ICT policies.
- Insurance excess.
- Wilful damage repairs.

### **12. Daily Expectations**

#### 12.1 The following actions are required to be undertaken by students-

- Students **are required to restart** their computer every day to ensure they are updated.
- Students are to bring laptops to school every academic day & take home at the end of each day.
- Laptops are to be charged up at home every evening to ensure that battery levels are maintained for the duration of the school day. If a laptop requires recharging at school, MS students (Yrs 7,8,9) are able to exchange batteries at ICT Support. As SS students (Yrs 10,11 &12) have been provided with an extra battery, therefore battery exchange will NOT be provided for these students. (Students who do not comply may receive consequences from staff).
- We recommend students leave their chargers at home.

#### 13. Backing up

It is the sole responsibility of students to back up <u>personal/non-schoolwork</u> files. Students should not rely upon network files and network backing up for file security of <u>personal/non-schoolwork</u> files.

#### **14. Laptop Usage Locations**

Whilst at school, students are able to use their laptops in supervised classrooms and areas in the library. Students are not permitted to use their laptop within the general school grounds during lunch periods or at other times, unless they are under the direct supervision of a teacher.

#### 15. Laptop & Carry Bag Care

Students are obligated to be responsible owners and treat their laptop & carry bag with appropriate levels of care. Laptops and carry bags may not be defaced, intentionally marked or altered in any manner. A professional identification sticker may be applied to the laptop and case. Laptops & carry bags are to be well maintained and simple care procedures are to be undertaken as outlined.

#### **16. Loan Computers**

Loan computers may be made available to students at the discretion of the ICT Staff subject to availability. Loan computers will generally be issued under the following circumstances-

- A student's laptop is inoperable due to gross hardware failure.
- An authorized repair, scheduled upgrade or reinstallation exceeds a period of three days.
- Completion of critical assessment would be compromised and there are no alternatives.

#### **17. Servicing**

All servicing is to be carried out by Calvary Christian College staff or its agents. ICT Support is located above the library and provides service in person during normal school hours 8.30am – 4.00pm Monday – Friday (except public holidays or days when the College's administration offices are closed). Please note ICT Support provides minimum levels of support during the school holidays due to other ICT priorities in the College. It is the responsibility of the student to log issues, follow-up jobs and submit or collect equipment. Students should not leave equipment at the ICT Support Office when it is not attended. The College will endeavor to have the laptop returned to the student as soon as possible but this may take up to 48 hours (subject to compliance with conditions).

#### **18. Return of Laptop, Charger and Carry Bag**

The Laptop, charger and carry bag must be returned in "good condition and working order" (as determined by an inspection by Calvary Christian College or its contractors) prior to the student leaving the College or when Calvary Christian College otherwise requests. If deemed necessary, repairs will be undertaken and any excess will apply.

The College will require the laptop to be provided to ICT Support at least annually for monitoring and service. The laptop may be requested at other times for routine or unforeseen maintenance needs.

#### **19. Travel**

If the laptop is to be taken overseas, parents must first advise ICT Support and must arrange appropriate supplementary insurance cover to a level to the College's satisfaction.

*20*. Calvary Christian College **1-1 Laptop Programme User Agreement – Acknowledgement and Acceptance** 

#### 20.1 **Date of execution**

The date of execution of this agreement is

#### 20.2 Parent/ Guardian's Acknowledgement and Acceptance

I acknowledge and agree –

- to the provisions of this agreement, the Calvary Christian College ICT Policies and AUP;
- that I have read the responsibilities outlined in this agreement and ICT Manual & AUP;
- to accept my responsibilities in using the College's network, resources and facilities;
- that, in the event of loss or damage, I will be liable to pay the excess amount;
- that, in the event of willful damage, I will be liable for the cost of the repairs of the laptop and any other equipment;
- to pay the financial cost of the 1-1 Laptop Programme of <u>\$120 over 1 year</u> in accordance with the payment terms for Tuition fees;
- that, should I breach this agreement, consequences may apply.

Name:	
Signed:	Date:

#### 20.3 Student's Acknowledgement and Acceptance

I acknowledge and agree -

- to the provisions of this agreement, the Calvary Christian College ICT Policies and AUP;
- that I have read the responsibilities outlined in this agreement and ICT Manual & AUP;
- to accept my responsibilities in using the College's network, resources and facilities;

•	that, should I breach this agreement, consequences may apply;				
Nar	ne of student:	Class:			

Signed: \_\_\_\_\_\_ Date: \_\_\_\_\_

#### 20.4 Calvary Christian College's Acknowledgement and Acceptance

Signed on behalf of Calvary Christian College -

Name and Position : Mr Rodney Taylor (BUSINESS MANAGER)

Signed: \_\_\_\_\_ Date: \_\_\_\_ Feb 2014

CCC 1-1 Laptop Programme User Agreement – Feb 2014

### **HP Probook 5320m Notebook Product Specifications**

- ✓ Intel i5-460M Mobility Processor, 2.4GHz, 3MB Cache, 35W
- ✓ 13.3" diagonal LED HD with anti-glare, Resolution: 1366 x 768
- ✓ 2MP Webcam that supports videoconferencing and still image capture
- ✓ Intel HP Graphics (DirectX and Open GL 2.0 Capable)
- ✓ 4GB DDR3 1333Mhz Memory (1x4GB)
- ✓ 250GB 7200rpm SATA Hard Drive with HP 3D DriveGuard
- ✓ Product Dimensions (WxDxH) 23.5x328x211mm
- ✓ Broadcom 802.11 a/b/g/n, Bluetooth V2.1, with Wireless Assistant
- ✓ I/O: 3 USB 2.0 (1 powered), DisplayPort, VGA, RJ-45 Ethernet, combo stereo headphone/mic jack, power connector
- ✓ 6 Cell (62WHr) High Capacity Lithium-Ion Battery up to 8 hours battery life
- ✓ Microsoft Windows Vista Basic Operating System
- ✓ HP 4 Year Next Business Day On-site Warranty and Accidental Damage Protection Cover



#### Key Selection Criteria for provision of 1-1 Programme

In the process of selecting the most appropriate personal computer, supplier and package inclusions for the program (in no order of priority), Calvary Christian College took into consideration a number of Key Selection Criteria in order to arrive at our decision.

- AFFORDABILITY (the total package price to parents and the College)
- EDUCATIONAL SUITABLILITY (the features of the PC)
- TIMELINESS (the ability of the device to sustain demands of 3 or 4 year educational context)
- WEIGHT (in consideration of students need to regularly transport the PC)
- BUSINESS PARTNERSHIPS (strategic importance)
- RELIABILITY (ability of the PC & supplier to maintain the PC operationally)
- TECHNICAL (features with special emphasis on Battery life/Power usage/weight/robustness)

Significant time and effort was invested in this task and the College also considered the rapid change in technology, the increasing costs of insurance and current contextual factors (interest rates, inflation etc). It is acknowledged that such decisions are made with the best intentions at the time not withstanding the changing nature of such factors.

## **Frequently asked questions**

**Q) What are the costs?** The costs are as per the College fees schedule. This cost will be additional to tuition fees. Payment is not a lump sum and will be collected through normal tuition fee arrangements.

**Q)** Are there any additional costs? No\*. The ICT Levy (which is part of the general year level levy) is inclusive of most aspects of the programme.

**Q) Can the new Federal Government's Education Rebate offset the Laptop cost?** As you may be aware, the Federal Government introduced an Education Tax Refund (ETR) which may be applicable to some of our Calvary families especially those entering the 1:1 Laptop Program. For more information go to <u>http://www.educationtaxrefund.gov.au/home/</u>. We understand that the Laptop Program is a rebatable expense but suggest you obtain your own advice.

**Q)** Is the cost of the Laptop added to school fees or does it appear separately in the invoice? *The cost* of the laptop will appear as a separate item on your account from the College.

**Q)** Can the Laptop be used for home and personal use? *Yes\**. Students can take Laptops home and are able to set up personal software and information folders. See User Agreement\*for details & conditions.

**Q) Who owns the Laptop?** The College. Families have exclusive use of the Laptop for one year (Year 9, 10 & 12 cohorts), two years (Year 8 & 11 cohorts) or three years (Year 7 cohort) from the College.

**Q)** What happens at the end of the agreed loan period? The College provides option for parents to purchase the laptop at the end of the agreed loan period. The cost of this purchase will be \$100.

**Q)** What happens at the end of the one year loan? The Year 10 cohort laptops are part of the DER programme and therefore cannot be purchased at the end of the loan period.

**Q)** What happens if the Laptop is damaged or needs repair? The Laptop is insured against most damage, wear and tear and repairs. An Insurance excess fee or service fee is applied in cases of negligent care or damage. See User Agreement for details and conditions.

**Q)** Can I purchase my own laptop? Only the College supplied laptop is able to be used.

**Q)** Who supplies and what software is included? The College installs a standard suite of software which it will maintain and upgrade. The laptop will be installed with the MS operating system and Office plus a range of standard MS tools and accessories (please see User Agreement for details).

**Q)** Can students install other programs? Students may install and download software and media which are MS compatible, do not impede upon the operation of the laptop and are consistent with College's content guidelines. See User Agreement\* for details and conditions.

**Q)** Do students need to be connected to the internet? Yes. Whilst it is not a requirement to have a fast Broadband internet connection at home, to be a part of the program, obviously this would be a tremendous advantage and certainly recommend by the College.

## **Caring for your Laptop Computer**

There are a number of things you can do to maximize the reliability of your laptop and to avoid incurring repair charges either during its life or when it is returned.

#### Q) What should go in your Laptop bag?

Please be careful not to store anything except your Laptop in your Laptop bag's main compartment. The extra pressure could result in damage to your Laptop. The front pocket of your Laptop bag should hold your adapter. Adding extra items could damage your components, bag and even your Laptop.

#### Q) How should you pack away your Laptop?

Always store your Laptop bottom down and with the LCD facing away from the pocket. Wrap the cord loosely around the power adapter or the cord will become damaged.

#### Q) How should you handle your Laptop?

Try to avoid moving your Laptop around when it is on. Before switching on, gently place your Laptop on a stable surface and then switch on. You still need to be careful with your Laptop while it is in the bag. Do not drop the bag from your shoulder. Always place the Laptop bag gently down. Laptops should be switched off before placing into the bag.

#### Q) How do I care for the Laptop computer bag?

The bag should be fully zipped up before being carried and must be fully unzipped before removing the Laptop to avoid non-warranty bag damage.

#### Q) What are the best operating conditions?

Avoid exposing your Laptop computer to: direct sunlight or sources of heat such as desk lamps, dust, dirt, rain, liquids or moisture, heavy shock or vibration.

#### Q) How do I take care of the LCD screen?

LCD screens are delicate. Always be gentle when putting your Laptop down or closing the screen and avoid lifting the Laptop by the screen. To clean your LCD screen: Switch off your computer. Lightly dampen a non-abrasive cloth with water and gently wipe screen in a circular motion. Do not directly apply water or cleaner to the screen. Avoid applying excessive pressure to the screen.

#### Q) How do I take care of A/C power adapter?

Connect your adapter only to your Laptop computer. Keep your cord away from heavy traffic areas and avoid placing heavy objects on top of it or stepping on it. When unplugging the power cord, pull on the plug itself, rather than the cord. Avoid wrapping your cord tightly around the adapter box. **PLEASE NOTE:** Intentional damage, major cuts, breakages or exposed cables <u>are not covered</u> and will attract a replacement charge (Minimum \$100 excess). Please report minor damage before it becomes significant.

#### Q) How do I take care of the Battery pack?

Once a week fully flatten your battery. Then re-charge the battery fully. This will extend the life of your battery cells. Do not tamper with the connections.

#### Q) How do I take care of the Keyboard?

Gently brush your keyboard with a clean soft bristled paint brush or similar to remove dirt. If any key tops are missing or keys are damaged, take your laptop for repair immediately. We can replace a single key top but continuing to use the keyboard with a missing key top can result in us having to replace the entire keyboard.

#### Q) How do I clean the case?

Take a non-abrasive cloth and spray Windex or like cleaner on to cloth to moisten. Gently rub your laptop casing with the moistened cloth to remove any dirty marks.

### **ICT Services area – procedures**

#### Q) What is the process for reporting an issue?

Issues can be reported in person. If equipment needs to be submitted, it must be taken to the ICT Support office by the student. Once logged, jobs will be given an estimated time of completion. At the discretion of ICT Support staff, alternative equipment may be provided.

#### Q) What is the process for following up a job?

Contacting ICT support will help knowing the progress of the job.

#### Q) What is the process for collecting your laptop?

ICT Support usually advise by email, daily notices/bulletins, on Student Cafe or a call to the student's teacher the job is completed, collection can be made from ICT Support.

#### Q) Are there any conditions related to repairs?

Yes. All repairs have conditions which will be explained and noted on relevant documentation.

### **Calvary Christian College - ICT Vision Statement**



**DISCLAIMER:** Whilst every effort has been made to ensure the currency, accuracy and completeness of the information contained in this document it is acknowledged that-

- Details contained herein may change without notice; and
- Unforeseen circumstances may cause changes in policies, conditions and practices

# Acknowledgement



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